## **YASHWANTH T D**

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## **Objective**

Motivated Salesforce Automation Engineer with 1.5 years of experience and a background in Sales and Management, seeking to leverage my technical skills, business acumen, and leadership experience to excel in a role as an Associate Product Manager.

## **Professional Experience**

#### **Salesforce Automation Engineer – CoreFlex**

Sep 2022 - Present

- Proficient in Salesforce, AccelQ, Java, Selenium, Jira, Google Analytics.
- Extensive experience in Agile & Sprint methodologies, problem-solving, and user experience skills.
- "2-10 Home Buyers Warranty" is an American Insurance company A team of 3 performed Automation for their Salesforce and other 6 applications that included my part 12 Modules of Scripts and 71 Test cases by using AccelQ, an AI based tool.

# **Product Management Experience – Hero Groups (Affiliated with Indian School of Business)**Jun 2023 - Dec 2023

- Spearheaded user research initiatives and crafted comprehensive journey maps, illustrating pain points to inform product enhancements & uncover user needs & preferences.
- Defined detailed user personas, ensuring a nuanced understanding of diverse user segments.
- Conducted thorough competitive analysis and led the formulation of an effective product strategy, aligning business goals with user-centric solutions.
- Played a hands-on role in creating product designs and wireframes bringing into a cohesive and user-friendly solution.
- Actively contributed to the technical development plan of the product, that included in-house derived algorithms and API integration processes, leading to the creation of impactful roadmaps, outlining the trajectory of product evolution.
- Engaged in rigorous trade-offs and decision-making processes, being a part of the overall capstone project work, balancing technical constraints with user satisfaction.

## **Certifications**

- Salesforce Business Analyst Cert.
- AccelQ Automation Expert Cert.

## **Internship Experience**

## **Intern – Scaler Academy (Sales Domain)**

*Mar* 2022 – *May* 2022

- Developed excellent communication skills through interactions with clients and team members.
- Gained exposure to analytics, market research, and business/strategic thinking in the sales domain.
- Brought revenue of Approx 50L rupees to Scaler company during my internship.

#### **Coordinator of Volunteers – Youth for Seva Community**Jan 2018 – Mar 2022

- Demonstrated leadership, management, and organizational development skills.
- Coordinated volunteers effectively for community service initiatives.
- Raised funds over 25L rupees & handled distribution accordingly for organising cultural events in schools and charitable services for the needy.

#### Education

- B-Tech in Computer Science Engineering Bangalore University UVCE, 2022.
- **PROJECT Appreciated & Funded by VTU & IISC Bangalore -** Surveillance and Security Establishment for Automobiles for the Smart Cities
- 12<sup>th</sup> PUC in Science Allen Career Institute, 2018.

#### Skills

- Technical Skills:
  - o Salesforce, AccelQ, Java, Selenium, Jira, Google Analytics, Regression Testing.
- Soft Skills:
  - Excellent communication, analytics, market research, business/strategic thinking, problem-solving, and user experience skills.
- Methodologies:
  - o Agile & Sprint methodologies.
- Leadership and Management:
  - o Demonstrated leadership and management skills through volunteer coordination.

## References

Sharath Hebbar In

Sr. ML Engineer @Quantiphi

• I worked closely with Yash on multiple projects, demonstrating strong project management and collaboration skills.